



Mercer (US) Inc.

NYC, New York, United States · mercer.com



Select

BUILD



Registered

RESELLER



Registered

C&I

Synced Oct 14, 2026 · Source: ServiceNow Partner Finder

Get support for a successful ServiceNow implementation from our decade-plus ServiceNow PM deployment experience, innovative tools, and HR expertise

KEY FIGURES · LAST 12 MONTHS

CIS RESOURCES 4 people ▲ +1 · since Jun 2026  P60	VALIDATED PRACTICES 0 — 0 · since Dec 2025	PRODUCT LINE ACH. 0 No trend yet P41
ARCHITECTS (CTA) — No trend yet	CSAT — No trend yet	PARTNER SCORE 50 ▲ +40 · since Mar 2026  P68

P = percentile among 137 Build Select partners; higher is better.

TIER JOURNEY

- C&I

Registered
- BUILD

Select Since Apr 2026

Apr 2026 ▲ Moved up to Select
- RESELLER

Registered

BENCHMARKS

PEER PERCENTILE

P57

vs 137 Build Select partners

PROGRAM PERCENTILE

P49

vs all 249 Build partners

▼ BIGGEST GAP

Product Line Achievements

0 vs peer median 0 · P41

VALIDATED PRACTICES

No Validated Practices yet.

INDUSTRIES

No industries listed.

CIS Resources counts unique people holding at least one CIS certification. Partner Score: higher is better.