



Talkdesk

San Francisco, California, United States · talkdesk.com

serviceNow

Select Partner

Build

Select

BUILD

Synced Oct 12, 2026 · Source: ServiceNow Partner Finder

The intelligent contact center for customer service & inside sales teams. Talkdesk for ServiceNow provides full call functionality within ServiceNow.

KEY FIGURES · LAST 12 MONTHS

|                                                                                     |                                                                             |                                                                                       |
|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| <div>CIS RESOURCES</div> <div>0 people</div> <div>No trend yet</div> <div>P26</div> | <div>VALIDATED PRACTICES</div> <div>0</div> <div>— 0 · since Dec 2025</div> | <div>PRODUCT LINE ACH.</div> <div>0</div> <div>No trend yet</div> <div>P41</div>      |
| <div>ARCHITECTS (CTA)</div> <div>—</div> <div>No trend yet</div>                    | <div>CSAT</div> <div>—</div> <div>No trend yet</div>                        | <div>PARTNER SCORE</div> <div>15</div> <div>— 0 · since Apr 2026</div> <div>P13</div> |

P = percentile among 137 Build Select partners; higher is better.

TIER JOURNEY

● BUILD

● Select

Since Apr 2026

Apr 2026

▲ Moved up to Select

BENCHMARKS

PEER PERCENTILE

P29

vs 137 Build Select partners

PROGRAM PERCENTILE

P23

vs all 249 Build partners

▼ BIGGEST GAP

Partner Score

15 vs peer median 27 · P13

VALIDATED PRACTICES

No Validated Practices yet.

INDUSTRIES

No industries listed.

CIS Resources counts unique people holding at least one CIS certification. Partner Score: higher is better.